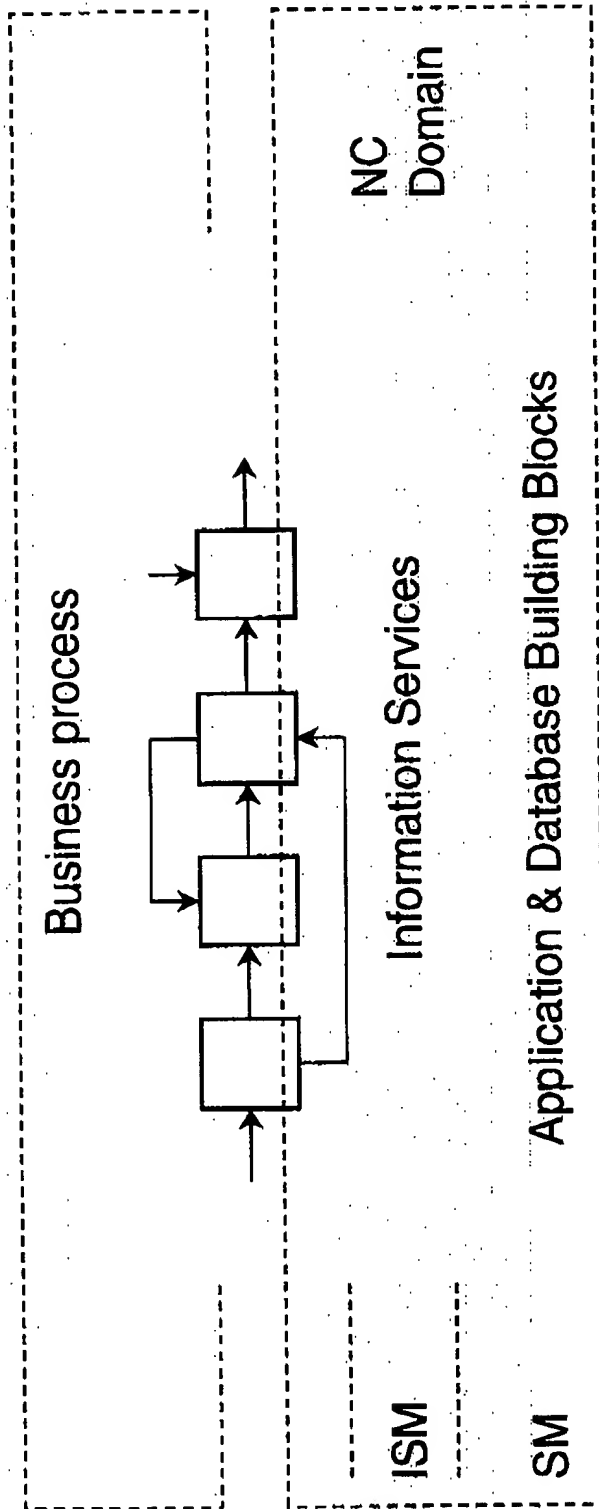


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Infrastructure Building Blocks

FIG. 1a

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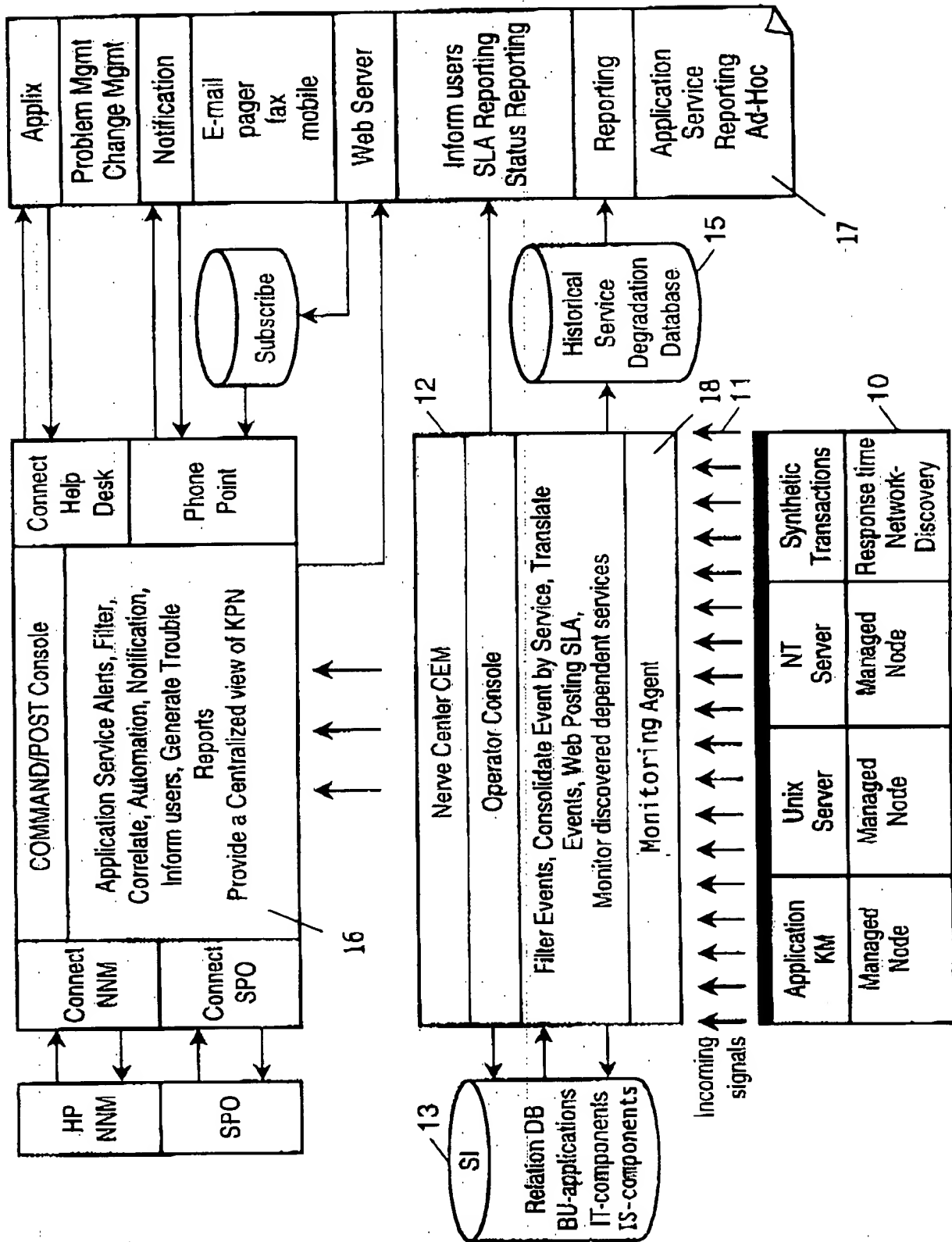


FIG. 1b

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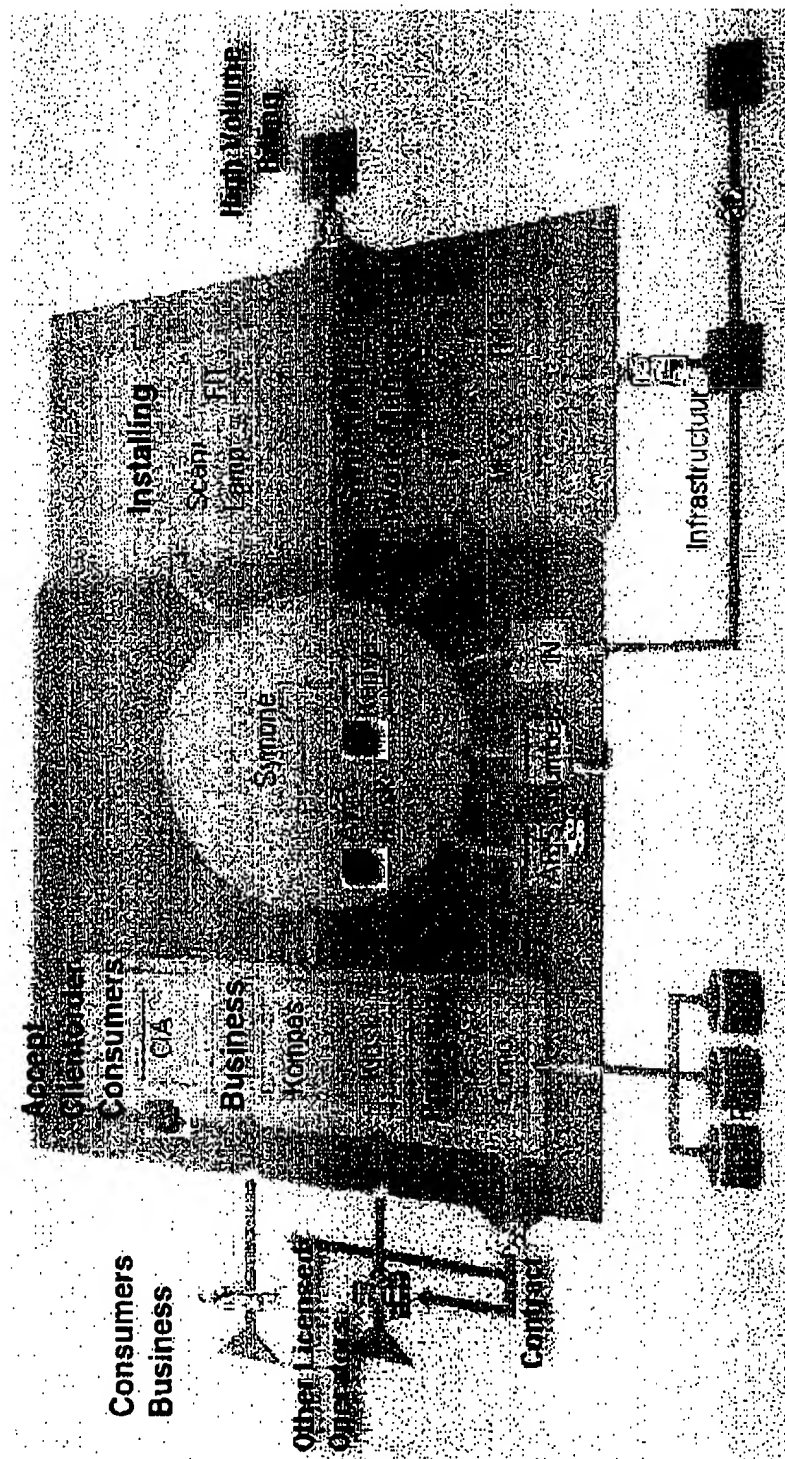


FIG. 2a

- 4/6
- ★Login
 - Login CIA
 - Logout CIA
 - Change password
 - End of program
 - ★Connections
 - New construction
 - Migration (ISDN)
 - Move
 - Change infrastructure
 - Abort
 - Outporting
 - Installation task
 - AWO direct
 - ★Client info
 - DBI
 - BILLIT
 - NUMBES
 - ★Primarent
 - New rent contract
 - End T65/T88 rentcontract
 - End rentcontract
 - Invoice teleorder
 - Return within 8 days
 - Exchange apparatus
 - Replace defect apparatus
 - Change serviceform
 - Take over rentcontract
 - Request rentcontract
 - End with contractor
 - ★Administrative tasks
 - Take over contract
 - Correct client name
 - Database
 - Change invoice number
 - Note-address change
 - Note-form change
 - Request database
 - Screen number
 - Change form subscription
 - Stop
 - ★Messages
 - Message of the day

FIG. 2b

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Geographical information Rayons workplaces

Client Data

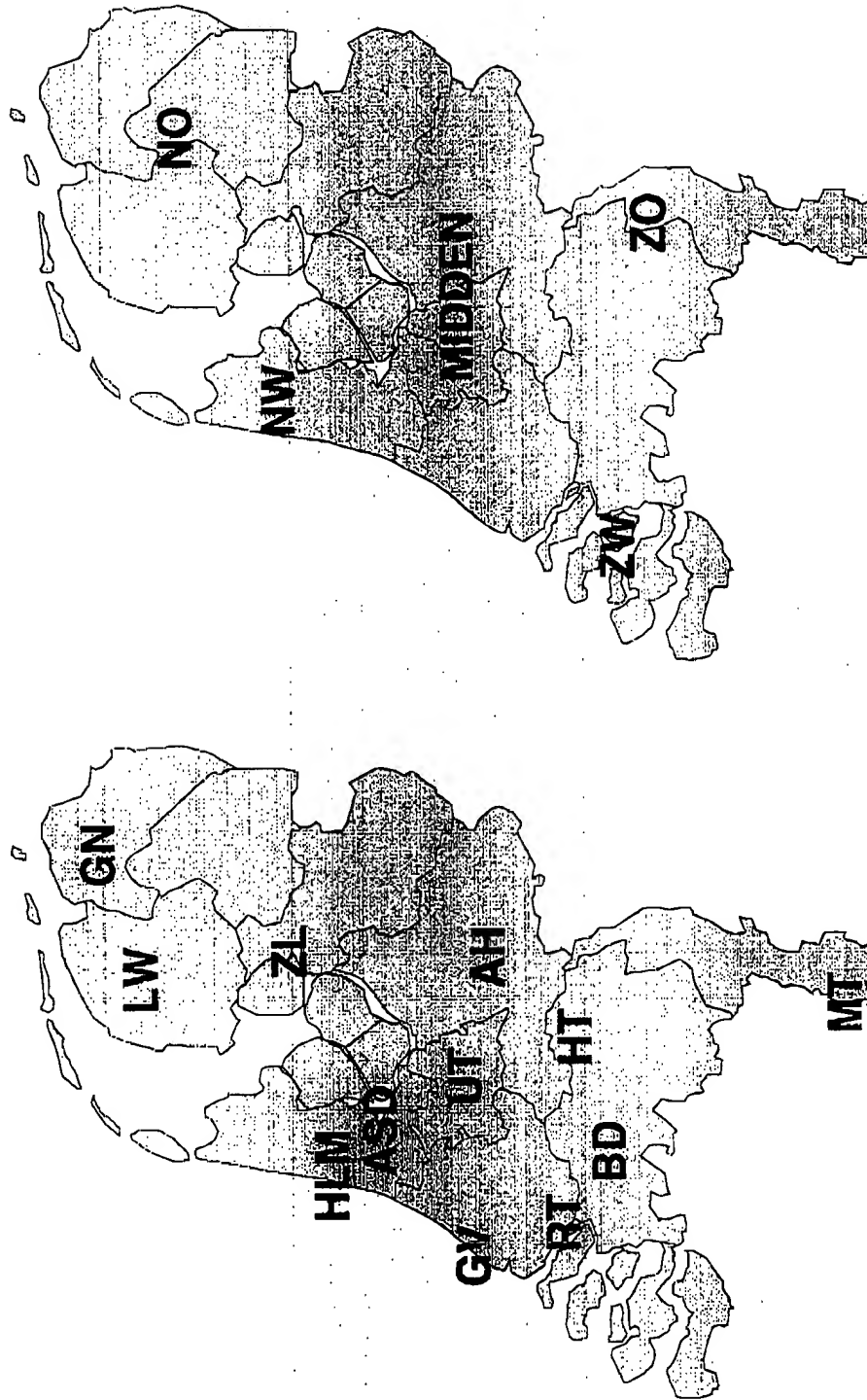


FIG. 3

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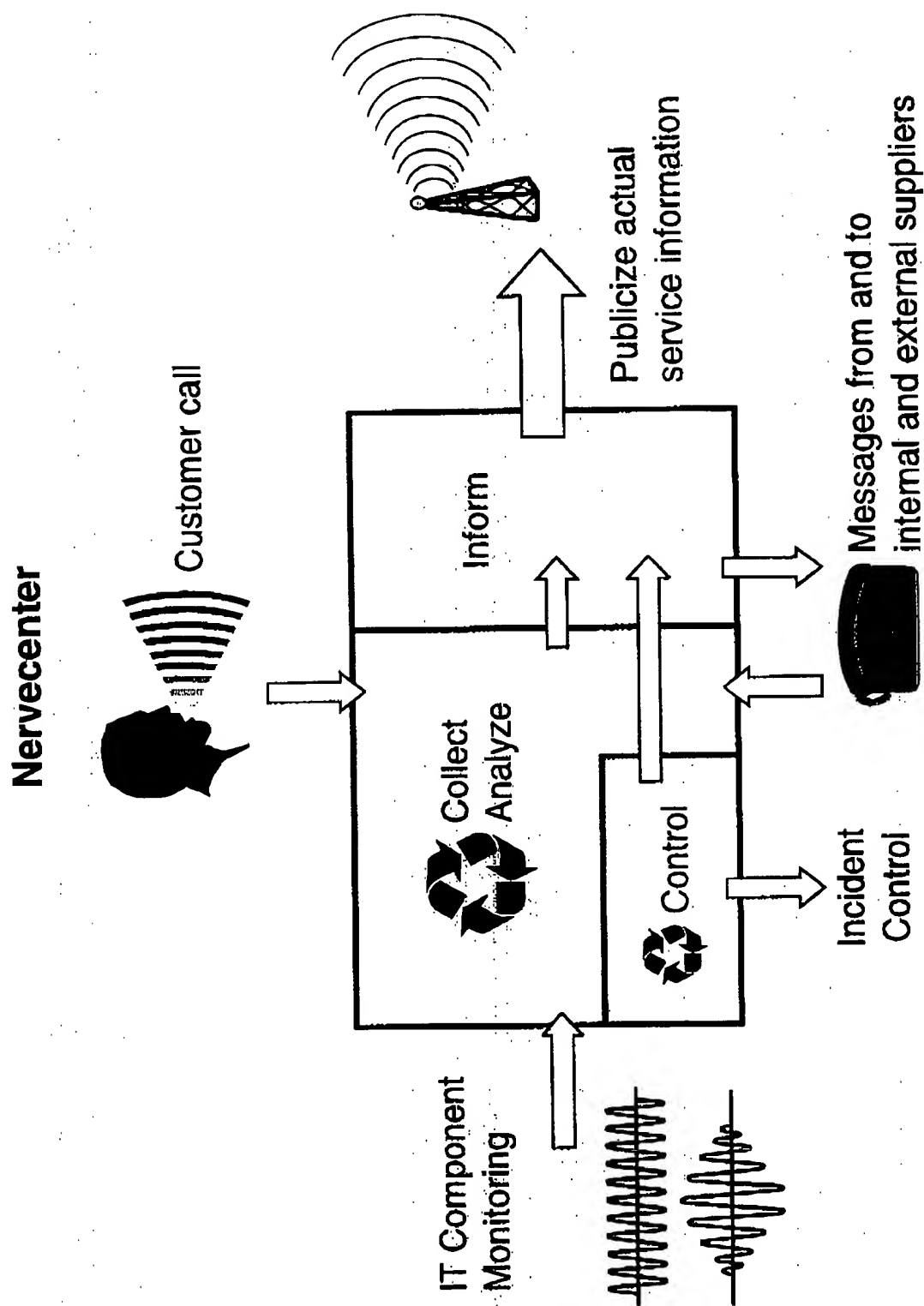


FIG. 4